



Olivia's Room Share Agreement

We are pleased to offer Olivia's Room Share Program as a courtesy to our guests traveling independently who prefer not to book a full room at the double occupancy rate.

Our Room Share Program is available on select trips and in specific categories. Please note that this program is not available to smokers on select vacations. For more details, feel free to contact Olivia directly.

Here are the guidelines for our room share program:

- **Smoking Status:** A smoker must be matched with another solo smoker at time of booking; if none are available, you will be added to a waitlist for the next opportunity before a reservation can be confirmed. If your smoking status changes before the trip, please inform us immediately so we can rematch you if needed and if space allows.
- **Alcohol Preference:** At the time of booking, guests should inform us of their alcohol preference (social drinker, occasional drinker, non-drinker, or in a recovery program). We do our best to match age ranges and alcohol preferences whenever possible, but our only guarantee is a match based on smoking or non-smoking status.
- **Room Assignment:** While guests can select a specific room at the time of booking, room assignments may change to match with another solo traveler.
- **Light Sleepers:** If you are a light sleeper, consider bringing earplugs and a sleep mask in case your roommate has different sleeping habits, snores, uses a CPAP machine, etc.
- **Fragrance Sensitivity:** Guests who are sensitive or allergic to fragrances should be aware that their roommate may not be able to accommodate this specific need.
- **Roommate Contact:** If you wish to contact your roommate before the trip, please let us know 30 days in advance. We will share your name and email address with your roommate, but only if you specifically request this.
- **Roommate Changes:** If your roommate cancels, we may rematch you with another solo traveler without notice. Similarly, if you booked with a friend and they change their plans, we may rematch you with another solo traveler.
- **No Match:** If we do not have a match for you, you may start the trip without a roommate. Be prepared to accept a roommate at any point during the trip if needed.
- **Respect and Courtesy:** Please treat your roommate with respect and courtesy. If you arrive first, consider waiting for your roommate to choose beds and share closet space, bathroom space, etc.
- **Conflict Resolution:** Most room shares work out well and lead to lasting friendships. However, if you encounter any issues, please visit the Olivia Hospitality desk. We will meet with both guests and may rematch you if needed, space permitting.
- **Beverage Packages:** For Holland America sailings, both cabinmates must purchase the same beverage/drink package. This allows Holland America to track beverages by cabin number and is their firm policy.

By participating in our room share program, you agree to the terms of this room share agreement. If you do not wish to accept these terms, please email us at guestservices@olivia.com. You may have the option to book the room for yourself or find someone to share the room with you who will purchase the other half of the room, subject to availability.